

Carlisle City Council

Following the government move to a delay approach to Coronavirus, we've taken steps to delay the spread of the virus and to divert our resources to critical services. These include:

- Encouraging residents to contact us by calling 01228 817200 or emailing customerservices@carlisle.gov.uk rather than visiting the Civic Centre's customer contact centre.
- Residents wanting to contact our Bereavement Services team are advised to call 01228 817390 or email bereavement@carlisle.gov.uk rather than visiting the Cemetery & Crematorium office. Only visit the office if it is essential.
- The Carlisle Tourist Information Centre is closing to the public from tomorrow (Wednesday 18 March) until further notice. Contact them by emailing info@discovercarlisle.co.uk
- The Talkin Tarn Tearoom is closing from tomorrow (Wednesday 18 March) until further notice. The site remains open to visitors.
- The Old Fire Station is closing with immediate effect and is postponing all shows.
- Suspending our kerbside garden waste collections until further notice and we will no longer be taking bulky household waste collection bookings. This allows us to divert resources to other critical services.
- Supporting staff to work from home.
- Cancelled all committee meetings.
- Following recent advice regarding mass gatherings, we are in the process of postponing or cancelling council organised events.

We will continue to provide services, ensuring that we're doing all we can to support our residents and local communities. We are working with partners on the response to this emergency, focusing on the needs of the most vulnerable.

*Kieran Barr
Communications Business Partner
Cumbria County Council*

Issued on 17th March